



Field Notice

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SRN
DE-MF-000007648

Nr. 033	Affected audience Australian customers	Date 28.05.2026	Number of pages 5
Affected products corpuls3 product family (SLIM)	Serial numbers / batch designation all	Software / Firmware All (issue is hardware related)	

Dear Sir or Madam,

A trusting relationship with our customers and the consistently high quality of our products are of paramount importance to us. Through our established quality management system and continuous post-market surveillance activities, we ensure that our products meet our high standards.

As part of these monitoring activities and internal investigations, we have identified a potential issue associated with the magnetic charging interface (MagCode) of corpuls3-SLIM. Although the overall risk remains within acceptable limits and no patient harm has been reported, we are issuing this Field Notice as a precautionary measure to maintain product safety and transparency.

Below you will find detailed background information and recommended actions.

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Description of the issue

In rare cases, increased contact resistance may develop within the magnetic charging interface of the corpuls3-SLIM.

This may occur due to:

- Material combinations with different thermal expansion characteristics
- Electrochemical effects (e.g. oxidation/corrosion due to different material potentials)
- Wear, contamination, or aging of contact surfaces

As a result, the following effects may occur:

- Localized heat generation at the charging interface
- Visible discoloration, deformation, or scorching of the connector or cable
- Elevated surface temperature at the charging contact

The issue is limited to the charging interface only and:

- Does not affect monitoring, therapy, or alarm functions
- The device design prevents ignition, and no fire hazard is expected

1. Potential risk

The identified issue may lead to: localized overheating at the magnetic charging interface, minor user injuries (e.g. superficial burns when touching heated components).

Current assessment indicates that no patient harm has been reported. In addition, the calculated probability of occurrence remains below the defined acceptance thresholds.

Therefore, no adverse impact on patient treatment or clinical performance is expected. This measure is classified as a voluntary product correction communicated via a Field Notice.

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2. Risk-minimizing measures for the user

The device may continue to be used without restriction. However, users should carry out regular visual inspections of the charging interface. Particular attention should be paid to any signs of discoloration, scorching, deformation, or unusual heat generation during charging, as well as inability to charge.

If excessive heat is detected, direct contact with the connector should be avoided. Any irregularities should be reported promptly to the authorized service center.

These precautions are in line with routine device handling and help to ensure that potential issues are identified at an early stage.

3. Corrective measures implemented by manufacturer

The manufacturer has initiated corrective measures to address the identified root causes. These include optimizing the terminal geometry to ensure reliable contact alignment, improving the material combinations to prevent thermal mismatch, and selecting materials with compatible electrochemical properties to reduce the ability of oxidation.

Beyond these specific corrections, further improvements have been implemented in both the design and manufacturing processes. All changes have undergone appropriate verification and validation testing, and ongoing market monitoring has been established to track product performance in the field.

The implemented actions are expected to significantly reduce the likelihood of recurrence. The effectiveness of the implemented actions will continue to be monitored.

4. Troubleshooting

If any of the above signs are detected, stop using the affected charging interface and contact an authorized service technician.

If required, service actions may include:

- Inspection and replacement of affected components
- Verification of proper electrical contact

5. Distribution of this Field Notice

Please ensure that all relevant stakeholders in your organization are informed about this field notice.

If you have passed on affected devices to third parties, please forward a copy of this letter to them.

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6. Feedback

Please fill out the enclosed reply form and return it to your local service center.

7. Manufacturer's contact person for queries:

Michael Schmidt
Vice President
Quality Management & Regulatory Affairs

Tel.: +49 (0) 81 91 6 57 22 309
Fax: +49 (0) 81 91 6 57 22 22 (Entrance)
E-Mail: md-vigilance@corpuls.com

We thank you for your understanding regarding the implementation of this corrective measure and apologize for any inconvenience caused. If you have any questions, please contact your authorized corpuls® sales and service center.

Kind regards,
GS Elektromedizinische Geräte G. Stemple GmbH

Signiert von:



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Michael Schmidt
Vice President
Quality Management & Regulatory Affairs

Field Notice**Annex A****Response form**

Please check ALL boxes that apply to your company:

- ☐ We have read and understood the field notice issued by GS Elektromedizinische Geräte G. Stemple GmbH.
- ☐ We have informed our users in an appropriate manner about the content of this security notice and any necessary troubleshooting measures.

To be completed by the customer:

Organization: _____

Address: _____

Location: _____

Country: _____

Name: _____

First name: _____

Salutation / Title: _____

Fax: _____

Telephone: _____

Company Stamp

E-Mail: _____

Date/Signature: _____

Please complete and return this reply form within 2 months from receipt, to:

complaintshandling@device.com.au

Device Technologies,
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Belrose NSW 2085
Australia